

**From:** jolene  
**To:** Microsoft ATR  
**Date:** 1/2/02 5:51pm  
**Subject:** Microsoft Settlement

I don't know the details of the settlement, but I do know that MS has a quality product that I have enjoyed using for years. Obviously I want to continue using this product at a fair consumer price.

I have yet to find an example of how the government has helped the consumer with litigation. Please do not turn this into another mess like was created when AT&T was forced to break up. Our telephone system hasn't been the same since. Keep it simple and beneficial to the average person.

Thank You,  
Jolene N. Cazzola